

FACTSHEET

EMPLOYMENT SUPPORT ON THE LIFESG APP

The Ministry of Manpower, Workforce Singapore and Government Technology Agency, supported by SkillsFuture Singapore, Employment & Employability Institute (e2i), Tripartite Alliance for Fair and Progressive Employment (TAFEP) and Tripartite Alliance for Dispute Management (TADM) released a series of Employment Support guides on the LifeSG (previously known as Moments of Life) app in June 2020.

This is part of the Smart Nation initiative to provide citizens with access to simpler digital services and information. It was developed based on insights gathered through citizen engagement sessions to identify and better understand users' challenges and needs. More features will be rolled out progressively.

For a start, citizens can refer to the guides to help them make better informed career decisions. The guides cover the following themes across three sections:

- **Support for Job Search** as a job seekers' guide that provides users with resource information, available support and advice for their job search and upskilling journey.
- **Retrenchment Benefits and Measures** that provides users with a one-stop guide, to help retrenched individuals navigate and access support and services across the government or employees to understand better if they are to face retrenchment.
- **Financial Support for Workers and Self-employed** with consolidated government support information and a listing of government agency schemes and COVID-19 relief measures.

Key Features for the Employment Support Guides

(Refer to details of the features in the next page)



Explore skills upgrading courses and earn professional certifications



Access retrenchment and financial support across the government



Access personalised advice and action plans from career coaches at WSG, e2i and more



Find job opportunities, learn about upcoming career fairs and how to make a mid-career switch

Current sections in the Employment Support Guides
(Please refer to Annex A for screenshots)


Support for Job Search	Retrenchment Benefits and Measures	Financial Support for Workers and Self-employed
<ul style="list-style-type: none"> Access advice and career resources at WSG, e2i and more. Search for government support schemes, find out more about career fairs, and how to make a mid-career switch. Upgrade skills with workshops and earn professional certifications. 	<ul style="list-style-type: none"> Access centralised guide that helps retrenched individuals navigate and access support and services across the government. Know your benefits in the event of retrenchment. Understand fair practices during the notice period, precautions to take, and what to do in a dispute. How to find a new job and know what support is available. 	<ul style="list-style-type: none"> Browse listings of government agency schemes and COVID-19 relief measures for: <ol style="list-style-type: none"> Unemployed (including retrenched) individuals Lower income individuals Individuals with reduced income Self-Employed Person (SEP) Know what financial help may be available and where to apply or find more information.

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ANNEX A

a. Screenshot of “Support for Job Search”

Home > Ways we help > Support for your job search




Support for your job search

Explore jobs that would suit you, meet a career coach, find job opportunities, and get information on available government support.

Discover your interests	>	○ → • 1. Discover your interests
Meet a career coach	>	○ → • 2. Meet A Career Coach
Find job opportunities	>	○ → • 3. Find job opportunities
Make a career switch	>	○ → • 4. Make a career switch
Upgrade your skills	>	○ → • 5. Upgrade your skills
Support for lower-income workers	>	○ → • 6. Support for lower-income workers

b. Screenshot of “Retrenchment Benefits and Measures”

[Home](#) > [Ways we help](#) > Retrenchment benefits



Retrenchment benefits and measures

Retrenchment is a form of dismissal from your job. It happens when companies need to reduce their workforce due to redundancy, reorganisation or changes in the industry.

If you're facing retrenchment, you might be eligible for certain things, including:

- a notice period
- retrenchment benefits
- alternatives to retrenchment
- help in finding a new job

Companies with ten or more employees must notify the Ministry of Manpower (MOM) of retrenchments within 5 working days, after they notify their employees.

Read more about [mandatory retrenchment notifications](#).

Notice periods	>	○ → • 1. Notice periods
Retrenchment benefits	>	○ → • 2. Retrenchment benefits
Alternatives to retrenchment	>	○ → • 3. Alternatives to retrenchment
Help in finding a new job	>	○ → • 4. Help in finding a new job

c. Screenshot for “Financial Support for Workers and Self-Employed”

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articles.life.gov.sg

A Singapore Government Agency Website

LifeSG

HOME / FINANCIAL SUPPORT FOR WORKERS AND


Financial Support for Workers and the Self-Employed

Support is available for Singaporeans affected by COVID-19.

Whether you have lost your job (including self-employment) or suffered a drop in income due to COVID-19, know that help is available to get you through this.

The Government has committed close to \$100 billion to stabilise the economy and protect livelihoods. A significant portion is set aside as cash relief and subsidies for affected individuals.

Those in need may also consider existing schemes that offer additional support in the immediate term for housing, healthcare, education and more.



Find out what you are eligible for, learn about the benefits, and where you can apply.

Jump to Section

- [Existing Support Schemes](#)
- 2020 Budget Relief Measures for**
 - [Unemployed Individuals](#)
 - [Lower-Income Individuals](#)
 - [Individuals with Reduced Income](#)
 - [Self-Employed Persons \(SEPs\)](#)

EXISTING SUPPORT SCHEMES

CapitalLand-U Care Resilience and Enablement (CAP+Ure) Fund	+
ComCare Short to Medium Term Assistance	+
Community Health Assist Scheme (CHAS)	+
HDB Bedroom Subletting	+
HDB Financial Assistance Measures (FAM)	+
Kindergarten Fee Assistance Scheme (KIFAS)	+
MOE Financial Assistance Scheme (FAS)	+

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2020 BUDGET RELIEF MEASURES

UNEMPLOYED INDIVIDUALS

Additional SkillsFuture Credit (Mid-Career Support)	+
COVID-19 Support Grant	+
Home Access Programme	+
NTUC Care Fund (COVID-19)	+
SkillsFuture Credit Top-Up	+
The Courage Fund – For Households Affected by COVID-19	+

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LOWER-INCOME INDIVIDUALS

Additional SkillsFuture Credit (Mid-Career Support)	+
Enhanced Workfare Special Payment (WSP)	+
Home Access Programme	+
SkillsFuture Credit Top-Up	+
The Courage Fund – For Households Affected by COVID-19	+

About the LifeSG app

The LifeSG (previously known as Moments of Life) app is a Smart Nation initiative that provides a citizen-centric experience to help users navigate easily across the government by personalising their experience, anticipating their needs and providing meaningful solutions on a single digital platform. With a simplified experience, citizens can save time and focus on the things that matter. Visit <https://life.gov.sg> for more information.

About Government Technology Agency

The Government Technology Agency (GovTech) is the lead agency driving Singapore's Smart Nation initiative and public sector digital transformation. As the Centre of Excellence for Infocomm Technology and Smart Systems (ICT & SS), GovTech develops the Singapore Government's capabilities in Data Science & Artificial Intelligence, Application Development, Sensors & IoT, Digital Infrastructure, and Cybersecurity.

GovTech supports public agencies to manage enterprise IT operations and develop new digital products for citizens and businesses. GovTech is the public sector lead for cybersecurity, and oversees key government ICT infrastructure, as well as regulates ICT procurement, data protection and security in the public sector. GovTech is a Statutory Board under the Smart Nation and Digital Government Group (SNDGG) in the Prime Minister's Office. For more information, please visit www.tech.gov.sg.

About Workforce Singapore

Workforce Singapore promotes the development, competitiveness, inclusiveness, and employability of all levels of the workforce. Its key mission is to enable Singaporeans to meet their career aspirations, take on quality jobs at different stages of life, and help enterprises be competitive and manpower-lean. Workforce Singapore's focus is on strengthening the Singaporean core and ensuring that Singaporeans are able to have better jobs and careers. Workforce Singapore, in partnership with key stakeholders, also provides support to business owners and companies to enable them to transform and grow, while building a future-ready workforce.