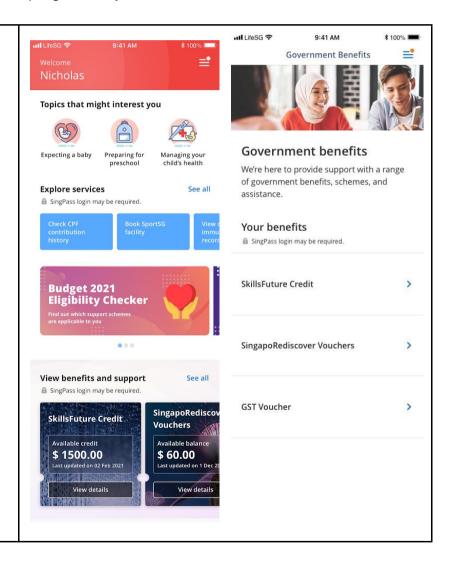
## FACTSHEET PERSONALISED GOVERNMENT BENEFITS MODULE ON THE LIFESG APP

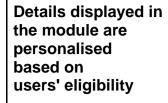
The LifeSG Benefits and Support module displays personalised information on Government benefits and support schemes that users qualify for. The module consolidates benefits and support related information across multiple Government agencies for users in one app.

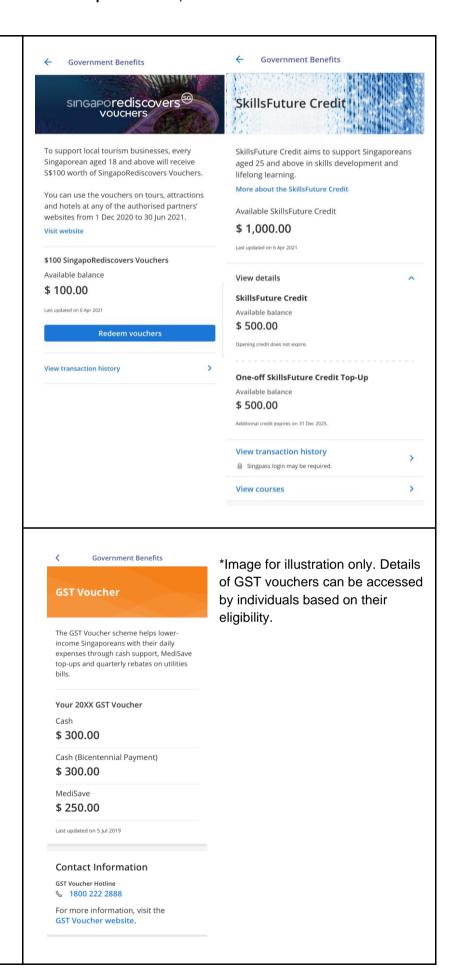
The module currently lists information on GST Voucher, SkillsFuture credit SingaporeRediscover Vouchers. Eligible users can view these information after they have logged in with their Singpass. More information on other Government benefits and schemes will be added progressively.

Benefits and Support module can be accessed via the LifeSG app home screen



LifeSG - Simpler Services, Better Lives





## About the LifeSG app

LifeSG was first launched in June 2018 to support families with young children below six years old. Since then, more features have been added to serve citizens in other aspects of their life journeys. These include an Active Ageing module for seniors aged 60 and above (rolled out in September 2019) and an Employment Support Guide for jobseekers (rolled out in June 2020). To date, LifeSG has had more than 250,000 downloads. The key app features and the benefits they bring to users are described below

- **Personalised Dashboard** The app home screen displays a personalised dashboard that contains recommended content and services based on the user's profile and a listing of events that the user may be interested in.
- User-friendly Guides The app contains guides that integrate information across multiple Government agencies, making it convenient for users to view in one place, all the information they need at various life stages or to complete certain tasks.
- Personalised Eligibility Checkers and Calculators By simply answering
  a few simple questions, users can view the list of Government support
  schemes they are eligible for and estimate the amount of benefits and
  support they can receive. This provides much-added convenience as users
  no longer have to navigate and process the eligibility criteria of each
  individual
- Explore Services Citizens can explore and easily access 70 Government services. Information is grouped according to topics of interest, such as family and parenting, work and employment, healthcare, housing and property, and not according to agencies. About 10,000 users access this feature each month. More services will be added progressively.
- Integrated Services For selected, more complex transactions, LifeSG integrates multiple Government touchpoints to provide a more seamless process. This includes the birth registration service, which enables new parents to also register for Baby Bonus, create a Child Development Account, and even sign up for a child library card, all at the same time. This has reduced the time spent on birth registration and Baby Bonus application from 60 minutes to just 15 minutes, and without having to show up at the registration counter in person. 7 in 10 newborns in Singapore are now registered through the app.

For more details on LifeSG, including links to download the app, please visit <a href="https://www.life.gov.sg">https://www.life.gov.sg</a>.